

CHEO BBQ: Frequently Asked Questions

Please check out our FAQ's below- and if you have any other questions not answered on our site, please feel free to contact us via email (information@cheobbq.com) and we'll be sure to get back to you as soon as possible!

1. When do things get underway?

- Gates open at 7:30am.
 - 8:00am – Sports Registration (5k Fun Run, Volleyball)
 - 8:30am – 5k Fun Run STARTS
 - 8:30am – Family Zone Opens
 - 9:00am – Volleyball Tournament STARTS
 - 10:30am – Ticket Sales & BBQ START
 - 11:00am – Alcohol Sales & Serving START

2. Where is the awesome event taking place?

- Location: 813 Shefford Road, Gloucester, ON K1J 8H9 on Shefford Fields (behind Richcraft Sensplex)
- We are conveniently located just off the 174 and Montreal Road, behind the Richcraft Sensplex (formerly Potvin Arena).

3. How do I get there?

- You can bike, drive, *or* take local transit!
- Transit:
 - OC Transpo: Route 24 Beacon Hill; closest stop (8710- Eastvale/Casey) is a 7 min walk.
 - OC Transpo: Rapid Route 39 Blair- Millenium; closest stop (Montreal Road) is a 10-minute walk.
 - O-Train: Line 1- Blair; closest stop is Blair where Route 24 may be picked up.
 - **June 10, 2023: NOTE:** O-Train Line 1 (stops at Blair) will experience partial closures from June 5-19 for planned maintenance.

4. Is there parking?

- No parking is available on site unless you are on the VIP list (you would have received a virtual parking pass). The arena lot is NOT available for our event as the arena owns it and needs all spaces for their own use. Street parking is available on the opposite side of Shefford Road, or within the neighboring streets. Please pay attention to the city parking signage. CHEO BBQ is not responsible for any parking fees or issues that occur.

5. Is the event wheelchair accessible?

- We have worked hard to ensure that every guest is able to attend our event! People with disabilities are welcome at our event. From accessible washrooms to wider gates and entrances, as well as a paved ramp from the parking lot to our gate, we hope this fits the bill. Due to the natural landscape and uneven terrain, parts of the event grounds may be more difficult than others to navigate and maneuver (grass, gravel, sand). Please don't hesitate to contact us with specific questions!

6. How much does it cost to get into the event?

- It's a FREE event to be a guest- and we won't turn down donations if you are so inclined!

7. How much does it cost to play in the Family Zone? I hear there are AWESOME activities!

- Nothing! The entertainment is free for you and your family to enjoy with Rays Reptiles, Mad Science... the list goes on!



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8. Can I bring my own alcohol?

- No way! Outside alcohol is **NOT** permitted- we have plenty waiting for you starting at 11am! Anything confiscated at the gates (and it will be), will be thrown out if not returned to your vehicle immediately. We do not hold anything for guests.

9. What about smoking?

- Smoking **in any form** is not permitted on City property. If you must, you can walk down to Shefford Road to smoke across the street.

10. Can I bring a cooler?

- Of course- if you aren't into our delicious food, and need a snack, then by all means. Please leave your Hibachi and Coleman at home. And remember, no alcohol.

11. I don't eat meat! Will I go hungry?

- Don't worry—we have veggie dogs for you to enjoy!

12. How do I pay for things (Silent Auction, Food, Drinks)?

- We are happy to be a cashless event! We won't turn down your spare change & bills for donations in any fishbowl though!

13. Can I bring my pet? What if it's only a little dog in my bag, and I don't let it out?

- Leave your tiny pooch- and all pets- at home! The BBQ is a pet-free environment. We want all guests to be safe, including your pet. **Service** animals are permitted and must be clearly identified. Please notify our Security Team upon entrance.

14. Can I bring my own tent or chair?

- Absolutely! Create your own shade and set up a little spot to watch the fantastic tournament or enjoy a BBQ lunch.

15. Is my gym bag ok to bring? I might need a change of clothes!

- For sure. All bags are searched upon entering the site (includes coolers, totes, purses, etc.), so be prepared and leave a few extra minutes for a quick look by our friendly front gate staff!

16. What should I leave at home, apart from my pet?

- Any alcohol, weapons, illegal substances, and portable grills must stay off the property. Bags will be searched, and these items will be thrown out if you don't return them to your car. No exceptions.

17. What if it rains?

- Well, you get wet! The event is on rain or shine (it will shine!), so be prepared. If weather gets dangerous, a game-time decision is made to cancel events that will be announced via social media (Facebook, Instagram, Twitter).

18. Is there a Lost & Found?

- We don't want you to lose anything! But if you do- hopefully another guest will drop it off at the Volunteer Tent for you to claim! If you get home and realize you've lost something, please email information@cheobbq.com to inquire. We will hold onto recovered items for 30 days, and then donate them to charity.

